
Subject : Communicating Information to Early Head Start Parents with Sensory Impairments

Policy

North Texas Parent & Child Development, Inc. will take necessary steps to ensure that qualified parents with disabilities, including those with impaired sensory or speaking skills, receive effective notice concerning benefits or services or written material concerning waivers of rights or consent to treatment. Services are provided at no cost to the parent.

1. Parents will inform Early Head Start staff of any hearing, vision or speech impairments through the Early Head Start enrollment application.
2. Early Head Start staff will obtain necessary support in order to communicate with parents with sensory impairments.
 1. For sign language, the agency will contract with the local service provider and/or use staff who are trained to sign.
 2. For hearing impairment, the agency will contact the local telephone service provider for a TTY number – dial 711.
 3. For vision impairment, staff will read the content concerning benefits, services, waivers of rights and consent for additional services and when necessary, have information available in Braille.
 4. For speech impairments written material, computers and other available devices will be used to help communicate.
 5. Parents have the option to use family, friends and disabilities services staff to help interpret material for them.